

RETURNS FORM

At Padders, we aim to make shopping with us as pleasurable and painless as possible. As a family business we pride ourselves on our friendly customer service and prompt response. If you would like to return anything to Padders, it would help us to process your return as quickly as possible by following the instructions listed below:

1. We recommend that you always try your new shoes on a carpeted floor.
2. Please return unworn footwear within 14 days of receipt, in the original shoebox and packaging provided.
3. Please complete the returns form below and place inside the box. Please affix the self adhesive label with Padders' Freepost address (at bottom of Returns Form) to the outside of parcel.
4. Exchanges – credit/debit card refunds or debits will be adjusted via a secure site to your card. Cheque payments will be refunded and if your exchange choice is more expensive, please enclose a cheque with your return.
5. There is no extra postage charge for exchanges.
6. Please detach FREEPOST label provided (at bottom of page). This service is for the UK only.

What service do you require?

Return & refund Exchange (please fill in section below)

Exchange:

Web account number (found on the front of this form): _____

Product required	Colour	Size	Qty	Cost	Total

Reason for refund or exchange:

WRONG GOODS:

- Wrong colour
Wrong size
Wrong item

UNSUITABLE:

- Too small
Too large
Other* (please give reason below)

* Please give a brief description: _____

Email: _____

Freepost label, please affix to outside of returns parcel.

PADDERS
Freepost MID16624
Kettering
NN15 6BR

Web Account No. _____

FACTORY FOOTWEAR OUTLET SALES:
t: 01536 534992

EMAIL:
info@footwearfactoryoutlet.co.uk

WEBSITE:
www.footwearfactoryoutlet.co.uk

T Grocock & Co.(Rothwell) Ltd.
Kettering Parkway (East), Kettering Venture Park,
Kettering, Northants, NN15 6WY. United Kingdom